

Using Uber teen accounts

Safe Kids Worldwide has developed tips for parents and teens (ages 13-17) to help keep everyone safe when using teen accounts on Uber.



Tips for parents



Familiarize yourself with the Uber app

Practice the basics like entering your destination, and using PIN verification to help ensure you take the right ride.



Set up your teen account together

Sit down with your teen and make sure they understand how the app works, and how to use the always-on safety features.



Wear your seat belt

When adults wear seat belts, so do kids—so be sure everyone in the vehicle buckles up. Remind your teen to buckle up when riding on their own.



Know where your child is going

Uber's live trip and delivery tracking lets you follow your teen's route or order status in real-time. Teen trips are "destination locked," so drivers can't change the destination.



Find out your local curfew laws

Be aware of any curfew laws for your teen in your jurisdiction, or in areas you're visiting.



Talk to your kids about using Uber Eats

When ordering eats, remind your teen to inform the restaurant of any food allergies. Alcohol, groceries, and prescription drugs are filtered out on teen accounts.

Learn how to set up your teen account [here](#).
Get the details on how teen trips work [here](#).

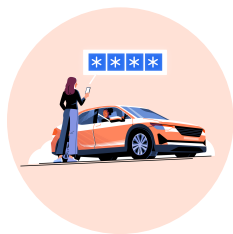
On-trip safety

Teen accounts have built-in safety features that are automatically turned on for every trip for added peace of mind.



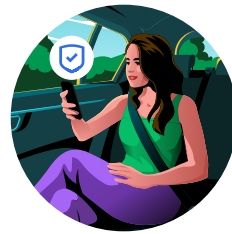
Ride confirmation

Once your teen's ride is confirmed, the app will share the driver's car make and model, license plate number, and profile photo.



PIN verification

To help ensure that your teen is getting into the right car, they'll have to give the driver a unique PIN. Drivers can't start a trip until they enter the correct PIN into the Driver app.



RideCheck™

If your teen's ride goes unusually off-course, stops unexpectedly, or ends early, RideCheck™ will message them in the app to ask if they're OK or need help.



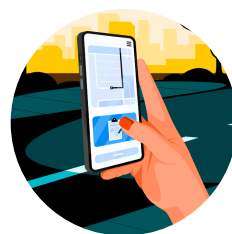
Audio Recording

Riders and drivers can record audio through the app. The recording is stored and encrypted so that no one can access it. Uber can access a recording only if an incident report is filed.



In-app Emergency Button

In case of an emergency, parents can use the in-app Emergency Button to contact 911. Both you and your teen will also have access to Uber's Safety Incident Reporting Line while the trip is in progress.



Reporting safety incidents

Parents can report a safety incident through the app either by selecting the trip in your teen's trip history, tapping **Help**, then selecting **Report Safety Issue**, or by contacting Uber's Safety Incident Reporting Line.

Visit the [Uber website](#) and our [teen accounts website](#) for more safety tips

We're committed to making every ride a safe one for you and your family.