From car seat to college

Tips for putting family safety first



Riding with a car seat

After requesting a ride, give your driver a heads up by calling in advance. Remember, car seats are generally required by law for young children in vehicles.



Make sure it all fits

College move-in day or family day out? With lots of people (or just lots of stuff), request an UberXL (seats up to six) to make sure everyone can get from here to there.



Two-way ratings

After each trip, both you and your driver are asked to rate the completed trip. These ratings are meant to help keep Uber safe, reliable, and enjoyable for everyone.



Children must be supervised

Uber account holders must be over 18 and kids under 18 are not allowed to ride unaccompanied, order food on UberEats, or use a JUMP electric bike or scooter.





Double check the details

When your car arrives, always match your driver's name, photo, license plate, and car model with the ride info provided in the app.



Treat your family and friends like VIPs

No Uber account? No problem. Request a ride for your loved one (remember, they must be 18+) with our request for a guest feature.



On-demand electric bikes and scooters

There are multiple options to get from A to B. Now anyone who is 18+ can rent a JUMP electric bike or scooter (where available) using your Uber app. Remember to always wear a helmet and follow the rules of the road!



Privacy matters

If you contact your driver through the app, your phone number is automatically anonymized* to protect your privacy. So no need to provide personal info.

*In the case of an outage of this feature, phone numbers may not be anonymized



Keep track of loved ones

By setting up a Family Profile, you can get notifications of trips taken by adult family members and track their trip details in real time.



Check out the Safety Toolkit

Simply tap the shield on the map to access safety features all in one place, including an emergency assistance button and the ability to share your trip with your Trusted Contacts.

Uber

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Get more family-friendly tips and resources at t.uber.com/family-safety